14 November 2025

From: The Board of Directors

To: All owners

As per the BOD Meeting on November 12, 2025, and after discussion, the BOD decided to comply with our current documents which state the association is responsible for the a/c line sets located throughout the common area.

With that being stated, the condo association must reimburse any owner who has paid to have those lines replaced within the past five (5) years.

The start date of the 5 years will be as of the BOD meeting held on 12 November 2025.

So, anyone having to replace their a/c lines on or after 12 November 2020 would be eligible.

Currently, we are asking owners to complete the documents previously emailed/sent and put on website. You can return by email to: twintowersmanager@gmail.com, USPS or drop off at the office. Please return these items ASAP, we are trying to get this done as quickly as possible.

Thank you for your cooperation.

Robert Kramer, CAM

For the Board of Directors

Twin Towers HOA

Manager